



CAPABILITY STATEMENT

DUNS: 966870115

CAGE: 1FBW9

UEI: LF2NR9LR1EM4

GSA Multiple Award Schedule

(MAS) Number:

47QTCA21D005F

GSA 8(a) STARS III GWAC

Number: 47QTCB21D0384

UEI: FB9TF8L5LB22

With Contract Vehicle GSA 8(a) STARS III, the U.S. Federal Government may award Synergetics (through its Native American joint venture partnership, SG Tech) task orders under the \$25 million threshold for civilian agencies and \$100 million for defense agencies on a sole-source basis.

*per Section 8(a) of the Small Business Act
(15 U.S.C. 637 and FAR 19.8).*

NAICS CODES

511210 » Software Publishers

518210 » Data Processing, Hosting, & Related

519190 » All Other Information

541511 » Custom Computer Programming

541512 » Computer Systems Design

541513 » Computer Facilities Management

541519 » Other Computer Related

541611 » Admin Mgmt & Gen Mgmt Consult

541614 » Process, Phys Dist, & Log Consult

"Government cost savings generated by Synergetics have no direct bearing on their contract. They nonetheless committed resources to finding cost-effective solutions."

"Synergetics' exceptional technical and quality performance throughout the PoP demonstrate they truly care about their product as well as their customer service."

"Their technical acumen and commitment to quality drove them to identify, research, and help correct discrepancies in the source data to ensure they delivered the best possible end product."

"[Synergetics staff] are good stewards and treat "taxpayer dollars" in the same manner they would treat "company dollars."

At Synergetics, we redefine data operations by pushing the boundaries of security, strategy, and cloud technology. We are a forward-thinking, experience-driven software firm that excels in crafting mission strategies and orchestrating the development and operation of secure data products in the Cloud. Our proprietary data mesh platform, OpenFLIS, backed by a FedRAMP JAB P-ATO, serves as a powerhouse for hosting customer data applications. Built on the robust foundation of MS Azure, OpenFLIS integrates application services, databases, AI cognitive search, heuristic threat detection/prevention, behavioral analytics, and more, all meeting and exceeding FedRAMP+ cybersecurity standards. Our value proposition is simple: We deliver unmatched security and operational efficiency, paving the way for our clients to harness the true power of their data, catalyzing growth and innovation. Choose Synergetics for comprehensive, secure, and efficient data solutions.

EXPERT SUPPORT - We are committed to ensuring your success. Our team of experts provide dedicated program management for your SLA, ensuring seamless operation and prompt resolution of any issues. We take pride in our proactive approach and are always ready to assist, ensuring your operations run smoothly and efficiently.

UPFRONT PRICING - Pricing is easy and transparent, consisting of four components. These are: 1-platform licensing, 2-data product size and count, 3-program management for SLA, and 4-variable costs such as media or mailing (if applicable). We'll give you an interactive pricing calculator so you can accurately forecast your costs.

SCALABLE TECHNOLOGY - Our data-centric software solution is designed with scalability in mind. Regardless of the size and count of your data products, our platform, powered by MS Azure and its components, can adapt and grow with your business needs. This adaptability allows you to expand or pivot your digital strategy as needed, without compromising security or efficiency. Our solutions are also built to run on any device and with standardized REST APIs for seamless interoperability with important systems.

INNOVATIVE DATA UTILIZATION - We leverage advanced technologies like AI cognitive search and optionally ChatGPT to help you gain deeper insights from your data. We strive to transform your data into actionable intelligence, enabling more informed decisions, improving customer engagement, and driving overall business growth. With Synergetics, your data becomes an asset that continuously adds value to your organization.

SECURE AND COMPLIANT SOLUTIONS - With Synergetics, you can rest assured that your data is in secure hands. Having recently achieved a FedRAMP JAB P-ATO and historically maintained ISO 9001 and CMMI Level III compliance, we are adept at working within rigorous regulatory frameworks without sacrificing innovation and high-speed delivery and continuous improvement.

MISSION VALUE CREATION

- » Defining Clear, Impactful Mission Objectives
- » Aligning Mission with Strategic Goals
- » Leveraging Technology for Mission Achievement
- » Incorporating Data Insights into Mission Strategy
- » Promoting Innovation in Mission Execution
- » Ensuring Stakeholder Engagement and Buy-in
- » Establishing Mission-Centric Performance Metrics
- » Adopting Agile Practices for Mission Agility
- » Embracing Change to Enhance Mission Value
- » Continuous Learning and Mission Evolution

CYBERSECURITY - SERVICES & SUPPORT

- » FedRAMP+ Compliance
- » Adherence to NIST 800-53 Control Families
- » Risk Assessment and Mitigation
- » 3PAO Partnership with Annual Assessments
- » Intrusion Detection, Analytics, Monitoring
- » Incident Handling and Mitigation
- » SIEM Monitoring
- » MS Azure Availability and Uptime Inherited

CLOUD DATA SERVICES

- » Secure Data Operations in the Cloud
- » Mission Strategy Development
- » Data Product Development and Management
- » Licensing for Hosting Customer Data Applications
- » Full-Service Engagement with Principal Oversight
- » Transformation into Customer-Centric Digital Organizations
- » Outcome-Driven Results

INNOVATIVE DATA UTILIZATION

- » AI Cognitive Search Integration
- » ChatGPT Integration
- » Scalable Data-Centric Software Solutions
- » Actionable Intelligence Extraction
- » Data-Driven Decision Facilitation
- » Enhanced Customer Engagement Through Data Insights

CHANGE MANAGEMENT

- » Identifying and Communicating Urgency
- » Forming a Powerful Change Coalition
- » Crafting a Compelling Change Vision
- » Openly Communicating the Vision
- » Empowering Action and Risk-Taking
- » Planning and Celebrating Short-Term Wins
- » Consolidating Gains for Smoother Change
- » Anchoring New Approaches in Culture

SYSTEM MODERNIZATION

- » Current System Capabilities Assessment
- » Modernization Opportunities Identification
- » Technology-Business Goals Alignment
- » Legacy System Transition Planning
- » Agile Development Practices Implementation
- » User-Centric Design Approach Assurance
- » Data-Driven Decision Making Promotion
- » Change Management and Disruption Minimization
- » Continuous Improvement and Evolution Planning
- » Performance Tracking and Benchmarking



OpenFLIS™ is a modern Software-as-a-Service (SaaS) platform that hosts one or more data product per Federal customer (tenant) in a dashboard experience. OpenFLIS consolidates data from multiple sources, transforms it, and sits on Microsoft Azure's Deep Learning (DL) capabilities for search. Designed as a microservices deployment platform, OpenFLIS offers mission owners benefits including:

- » Central control of their users' accesses and capabilities, powering zero-trust
- » Syncing data products, introducing cross-compatibility and integration of systems
- » AI-powered search with Natural Language Processing (NLP), pruning the cost of training
- » Views and APIs configured to model business needs on the fly, minimizing code changes
- » Compliance with Federal cloud migration directives and FedRAMP, uplifting mission owners
- » Maintenance of independent components, reducing breaking changes
- » Analytics that capture patterns and insights, informing decisions
- » Custom reporting and alerting, supporting the KPIs Federal Program Managers are responsible for



CLIENT TESTIMONIALS

Exceptional CPARS ratings for over 20 years

"Synergetics also provided complete data dictionaries in 8 days – a task estimated to take 2-3 months".

"Synergetics was 24 out of 24 in delivering products on time and typically delivered products early to allow for advance distribution and/or customer processing."

"Synergetics is a trusted business partner providing high quality deliverables and services on time without drama."

".... they are good stewards and treat "taxpayer dollars" in the same manner they would treat "company dollars".

".... Synergetics products have ZERO open issues that are attributable to them. This is virtually unheard of in the cybersecurity realm."